



LOS ANGELES COUNTY INFORMATION SYSTEMS COMMISSION

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Members

Raoul J. Freeman,
Ph.D. *Chair*

T. Austin Bordeaux
William Chen
Ying Tung Chen
Jonathan S. Fuhrman
Marilyn G. Katherman
Alfred S. Samulon
Arnold Steinberg

MINUTES OF REGULAR MEETING of

May 2, 2005

Room 372, Kenneth Hahn Hall of Administration

Members Present:

Raoul J. Freeman, Chairman
William Chen
Ying Tung Chen
Jonathan Fuhrman
Marilyn Katherman
Fred Samulon

CALL TO ORDER

Chairman Raoul Freeman called the meeting to order at 3:35 p.m.

APPROVAL OF MINUTES

On motion of Commissioner Chen, seconded by Commissioner Katherman and unanimously carried, the Minutes of March 7 and April 4, 2005 were approved.

CHAIR'S REPORT

Chairman Freeman reported that he had sent a memo to the Board of Supervisors indicating that the full funding of the second phase of eCAPS seemed premature. Based on this position, it was agreed that only \$2 million would be allotted towards this effort until the next report on eCAPS is presented to the Board.

UPDATE ON eCAPS

Tyler McCauley, Auditor-Controller, Bob Davis, Assistant Auditor-Controller and eCAPS Project Director, and Romeo Martinez, provided an overview of the status of the eCAPS system.

- The software development and customization has been completed. Three of the original 5 milestones have also been completed. Transaction times are under 3 seconds and 60,000 transactions can be completed in under 4 hours.
- All staff were trained in eCAPS fundamentals during the month of April. Today

- they are beginning overview training in several topic areas. Later on there will be document classes. There is also a practice environment for all users.
- In regards to interfaces 70 out of the 90 inbound interfaces are complete and the rest are due to be completed before the end of May. The design is done on the outbound interfaces but most of these are not critical.
 - The first phase of eCAPS is scheduled to go live on July 1, 2005.

Unfortunately, a demonstration of some aspects of the system did not go particularly well. After a question and answer period, the eCAPS management was cautioned that it would not be prudent to go live if there was doubt about the success of the implementation. Chairman Freeman invited the eCAPS group to return to the next meeting of the Commission on September 12, 2005.

E-GOVERNMENT REVIEW CONTINUED

Department of Children and Family Services Website

Leo Yu, Deputy Director, Bureau of Information Services, Department of Children and Family Services (DCFS), provided an overview of the Department's website:

- The website is designed to provide information on what services children and their families need and where they can find those services.
- Since DCFS-related policies change so often, there is a section providing the most updated information on policies and procedures affecting the services for children and their families.
- To facilitate suspected child abuse reporting, all mandated reporters can access the reporting form at the website. This allows for a very fast dissemination of information to all the necessary governmental entities.
- Another important service on the website is a constantly updated page on Foster Care bed availability using GIS technology to try to keep children as close to their own neighborhoods as possible.
- The site also contains a wealth of information for foster youth who are about to emancipate or have already done so.

Chairman Freeman thanked Mr. Yu and asked him to provide any information on cost-savings generated by having various services on-line.

Department of Health Services Website

Dr. Jeff Guterman and Dr. Paul Fu, Jr., Department of Health Services, provided an overview of their department's website:

- As an introduction, Dr. Guterman stated that the Department's two core missions:

to protect the public health of Los Angeles County and the provision of direct health care services to the under and uninsured.

- The Department's web strategy is to follow the value chain with dynamic content integrating interaction and transaction capabilities.
- The current website, www.ladhs.org, was launched in March 2000 with the goals to expand the capacity to communicate to the public, educate by developing resources to inform LA County residents on health/public health issues, interact with the public by creating new ways to provide interactive services to the community and intervene during a crisis, such as the 2004 flu vaccine shortage.
- During the vaccine shortage, an application was developed in 72 hours which enabled health professionals to order scarce vaccine supplies via the website.
- In May 2005, the Department will begin the redesign of the website with a planned deployment of June 2006 with a new technology infrastructure designed to allow personalization and customization of the Departments web experience.

After a question and answer period, Chairman Freeman thanked Drs. Guterman and Fu for their excellent presentation and asked them to provide any information on savings or cost avoidance related to the website.

Discussion on Lessons Learned

This item was postponed to the September 12, 2005 meeting.

PUBLIC COMMENT

There was none.

ANNOUNCEMENTS

The next meeting will be Monday, September 12, 2005 at 3:30 p.m. in Room 372, the Sybil Brand Office Suite Conference Room.

ADJOURNMENT

There being no further business, the meeting was adjourned at 5:40 p.m.